



FORTHING

1. DEFINITIONS

Authorised FORTHING Dealer means a dealer appointed by FORTHING Australia to sell new FORTHING vehicles in Australia and/or to perform FORTHING warranty service on such vehicles.

Eligible Scheduled Service(s) means for Eligible Vehicles each of the following scheduled service intervals (as per the Service Schedule) that are nominated by FORTHING Australia for the purposes of the FORTHING Service Care+ Program:

FORTHING ELECTRIC (MY26 SX5GEV)

Scheduled Service Interval (whichever comes first)	1st Service	2nd Service	3rd Service	4th Service	5th Service
Distance	20,000km	40,000km	60,000km	80,000km	100,000km
Time	12 Months	24 Months	36 Months	48 Months	60 Months

FORTHING RANGE EXTENDER HYBRID (MY26 SX5GREEV)

Scheduled Service Interval (whichever comes first)	1st Service	2nd Service	3rd Service	4th Service	5th Service
Distance	15,000km	30,000km	45,000km	60,000km	75,000km
Time	12 Months	24 Months	36 Months	48 Months	60 Months



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Eligible Vehicle(s) means the following new FORTHING vehicles:

- (a) FORTHING ELECTRIC (SX5GEV), and FORTHING Ranger Extender Hybrid (SX5GREEV), that are purchased from an Authorised FORTHING Dealer on or after 7th July 2026;

and specifically excludes:

- 1. privately imported vehicles; and
- 2. 'grey import' vehicles, i.e. vehicles imported other than through authorised FORTHING channels for the purpose of resale.

FORTHING Australia means **DFLZ PTY LTD** (ABN 48 693 474 672), trading as FORTHING Australia.

FORTHING Published Price means the maximum price for an Eligible Scheduled Service for an Eligible Vehicle as published at www.forthing.com.au.

FORTHING Service Care+ Program means the program contemplated by these terms and conditions pursuant to which the FORTHING Published Price for Eligible Scheduled Services on Eligible Vehicles is available at participating Authorised FORTHING Dealers.

Service Schedule means the official service schedule for an Eligible Vehicle as may from time to time be amended by FORTHING Australia.

2. THE PROGRAM AND ELIGIBILITY

The FORTHING Service Care+ Program is designed to give prospective purchasers and owners of Eligible Vehicles increased transparency around scheduled service costs so that they may make informed choices based on how they service their vehicle.

Pursuant and subject to these Terms and Conditions, the FORTHING Published Price is available on Eligible Vehicles for each of the Eligible Scheduled Services at participating Authorised FORTHING Dealers.

A list of participating Authorised FORTHING Dealers can be found at www.forthing.com.au.



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The FORTHING Published Price is valid to 31 December in the relevant calendar year; for more details see condition 4 below.

The FORTHING Service Care+ Program is available to retail customers and such fleet and business customers as may be nominated by FORTHING Australia.

FORTHING Australia may add or remove vehicles from the FORTHING Service Care+ Program, or vary the terms of the program, from time to time, without notice. Amendments will be published on the FORTHING Australia website at www.forthing.com.au and will take effect immediately on publication.

3. WHAT IS COVERED UNDER THE FORTHING SERVICE CARE+ PROGRAM

The applicable FORTHING Published Price will cover the standard items in each Eligible Scheduled Service. Nothing in these terms and conditions prevents participating Authorised FORTHING dealers from charging less than the FORTHING Published Price.

The FORTHING Published Price covers the following standard items in each Eligible Scheduled Service as set out in the Service Schedule (subject to the exclusions set out in condition 5 below):

- labour;
- parts;
- lubricants;
- sundries which include items such as oil and waste recycling and/or removal, workshop supplies etc.;
- such other items as FORTHING Australia may determine from time to time.

Important: The availability of the FORTHING Published Price for an Eligible Scheduled Service is conditional on the Eligible Vehicle being presented at a participating Authorised FORTHING Dealer for servicing at the relevant service interval for an Eligible Scheduled Service. An allowance for late presentation of 2 months or 3,000 kms (whichever occurs first) from the relevant service interval for an Eligible Scheduled Service shall be permitted by FORTHING Australia, acting reasonably.

In the event that the vehicle is not presented for servicing for an Eligible Scheduled Service as set out above, additional work or items may be required as part of the service and accordingly the FORTHING Published Price will not apply to the relevant Eligible Scheduled Service. The FORTHING Published Price for the next Eligible Scheduled Service will however become available, noting importantly that if you miss any Eligible Scheduled Service



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additional work may be identified at the next Eligible Scheduled Service which is not included in the FORTHING Published Price for the next Eligible Scheduled Service.

As some driving conditions place more stress and strain on your vehicle, some maintenance procedures may be required to be performed more regularly than at the service intervals applicable to each of the Eligible Scheduled Services. Your participating Authorised FORTHING Dealer can advise you on the benefits of intermediate servicing in line with your vehicle's operating conditions. Intermediate services are not covered under the FORTHING Service Care+ Program.

Note: The FORTHING Published Price cannot be claimed for both a specified kilometres service and the corresponding time interval service separately.

4. PERIOD OF VALIDITY OF THE FORTHING PUBLISHED PRICE

The FORTHING Published Price is valid until 31 December in the relevant calendar year in which it is published at www.forthing.com.au for an Eligible Scheduled Service completed by a participating Authorised FORTHING Dealer in that calendar year. Prior to 1 January each year, FORTHING Australia will review the FORTHING Published Price for Eligible Scheduled Services and may publish new maximum prices for an Eligible Schedule Service that will be applicable on and from 1 January in the following calendar year.

5. EXCLUSIONS

The FORTHING Published Price does not include the following items:

- tyre rotation and balancing and wheel alignment where required;
- repair of accident damage to any body, driveline or chassis components;
- additional maintenance due to modification of the vehicle (or any part thereof) from original specification;
- normal wear and tear consumable items and parts requiring additional maintenance (including but not limited to clutch linings, brake discs and pads, brake linings, wiper blades, globes of all types (including Bi Xenon, HID and LED), fuses, trims, , catalytic converters, all belts, water pumps, Tyres, , filters and all other parts of your vehicle that have been subject to normal wear and tear);
- items or work required as a result of vehicle misuse or abuse or as a result of the vehicle not being driven in accordance with the manufacturer's specifications and guidelines;
- additional fluids and additives not specified in the Service Schedule of an Eligible Scheduled Service;
- adjustments not specified in the Service Schedule of an Eligible Scheduled Service;



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- additional maintenance and repairs that may be recommended by your Authorised FORTHING Dealer to suit your individual driving characteristics;
- service or maintenance required as a result of non-genuine or non-approved FORTHING parts or accessories;
- service, fitment or maintenance of any accessories, including FORTHING accessories.

These items will be identified as a separate and additional charge to the FORTHING Published Price at a price advised by a participating Authorised FORTHING Dealer.

Please note: Participating Authorised FORTHING Dealers are required to advise you if any additional service or maintenance work is required. You should be informed prior to that work being undertaken and your consent should be requested and obtained before the participating Authorised FORTHING Dealer undertakes the additional service or maintenance work.

6. TRANSFERS

The entitlements of the FORTHING Service Care+ Program remain with the Eligible Vehicle if the original owner on-sells the Eligible Vehicle provided that:

1. the vehicle was an Eligible Vehicle at the time of initial purchase; and
2. as at the time of re-sale, the vehicle has had all necessary Eligible Scheduled Services performed.